



# STAY WELL PLANS



# Every Family Member Benefits from Preventive Care

At Dog & Cat Hospital, we care about your pet's health too! We created Stay Well Plans to provide comprehensive pet health care in a convenient, affordable way. With plans designed for optimum wellness and predictable monthly payments, we hope to keep your pet healthy longer and that you will not have to choose between your pet's health care and your wallet.

*"When I heard about the Stay Well Plans at Dog & Cat Hospital, it was a no brainer to me. All I had to do was pay a reasonable fee per month and all my puppy's visits were taken care of - it gave me such peace of mind! Her vaccines, spaying and vet visits were taken care of up front, with no hassles for me."*



All of our plans include a **MINIMUM** of the following:

- ✓ **10% off services**
- ✓ **15% off dental procedures**
- ✓ **Routinely recommended vaccines**
- ✓ **Recommended parasite prevention**
- ✓ **Comprehensive physical exams**
- ✓ **Heartworm and tick-borne testing (dogs)**
- ✓ **Nail trims**
- ✓ **Predictable, reasonable monthly payments**
- ✓ **Convenient drop-offs & weekend hours**

## FREQUENTLY ASKED QUESTIONS

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**Q: What is it?**

A: Stay Well Preventive Plans are designed to provide optimal pet care without the large one sum expense. They are predictable and affordable monthly payments that will ensure you are giving your pet the quality care required while saving you money.

**Q: How does it work?**

A: Pick a plan best suited for your pet, fill out our agreement, and get started.

**Q: What is the difference between the Stay Well Plan and pet insurance?**

A: While pet insurance is great and still recommended, the Stay Well Plan is used as a preventive, proactive medical plan. Most pet insurance plans offer coverage for unforeseen circumstances/emergencies. Combine a Stay Well Plan with pet insurance for comprehensive coverage for your pet.

**Q: How do I pay for the Stay Well Plan?**

A: The payments are spread over the 12 months of your annual agreement. This makes it easier to budget for the essential health care needs of your pet. The payments are automatically withdrawn from your credit card so you do not need to worry about them once you enroll. You can pay for it upfront in a lump sum too if you prefer with cash, Interac® or credit card.

**Q: What happens if I want to cancel my plan?**

A: The agreement can be cancelled at any time. However, if an agreement is cancelled before the end of its term, the client is responsible for the remaining payments on the plan or the full retail value for services or discounts used under the plan less payments received (whichever is less).

**Q: I have more than one pet. Can I use one Stay Well Plan for multiple pets?**

A: No. Stay Well Plans have been designed to serve the needs of a single pet.

# STAY WELL PUPPY PLAN

## YEARS 0-1

### PREVENTIVE

#### Physical Examination (x3)

A comprehensive examination of all body systems to assess overall health. The physical exam includes:

- Vital sign assessment
- Ear exam
- Eye exam (include eye pressure once yearly)
- Dental exam
- Cardiovascular evaluation
- Pulmonary/lung evaluation
- Abdominal palpation
- Urogenital evaluation
- Musculoskeletal evaluation
- Neurologic evaluation
- Coat/skin evaluation
- Weight/nutrition counseling

#### Vaccinations

Protect your pet against a wide variety of diseases with routinely recommended vaccines, including:

- Distemper/Parvo/Adenovirus/Hepatitis
- Bordetella (kennel cough)
- Rabies

#### Parasite Prevention (12 month coverage)

Monthly protection against heartworm, roundworm and hookworm (Heartgard).

**Optional:** Add your pet's yearly tick prevention to your Stay Well Plan! Ask us for details.

#### Spay/Neuter\*\*

This is a routine procedure with health and behaviour benefits intended to increase the quality and longevity of your dog's life. All surgical procedures include IV catheter placement and fluids, patient monitoring using state-of-the-art equipment and trained animal nurses as well as post-operative pain medication.

### PREVENTIVE

#### Pre-anesthetic Bloodwork (x1)

This is an "internal exam" that not only screens for a variety of conditions, but provides an important baseline of your pet's health for future reference. This is an essential step done prior to having your puppy placed under anesthesia for surgery.

#### Additional Services

- Nail Trims (x8)
- Microchip: A small microchip (about the size of a grain of rice) is inserted under the skin. This is a universal form of identification if your pet is ever lost or stolen.
- Tattoo: A visual personal identification for your pet.
- **10% OFF** all additional services\*
- FREE Pet Insurance Trial & Puppy Pack

\*Cannot be combined with any other offers or discounts.

\*\*A minimum of 3 monthly payments must be made before Spay/Neuter services are provided.

Monthly cost shown is before applicable tax.



**COST:** Contact us for current pricing

# STAY WELL KITTEN PLAN

## YEARS 0-1

### PREVENTIVE

#### Physical Examination (x3)

A comprehensive examination of all body systems to assess overall health. The physical exam includes:

- Vital sign assessment
- Ear exam
- Eye exam
- Dental exam
- Cardiovascular evaluation
- Pulmonary/lung evaluation
- Abdominal palpation
- Urogenital evaluation
- Musculoskeletal evaluation
- Neurologic evaluation
- Coat/skin evaluation
- Weight/nutrition counseling

#### Vaccinations

Protect your pet against a wide variety of diseases with routinely recommended vaccines. These include:

- Feline Distemper/Rhinotracheitis/Calicivirus
- Feline Leukemia
- Rabies

#### Parasite Prevention (12 month coverage)

Protection against tapeworm, roundworm and hookworm (Profender).

#### Spay/Neuter\*\*

This is a routine procedure with health and behaviour benefits intended to increase the quality and longevity of your cat's life. All surgical procedures include IV catheter placement and fluids, patient monitoring using state-of-the-art equipment and trained animal nurses as well as post-operative pain medication.

### PREVENTIVE

#### Pre-anesthetic Bloodwork/FelV/FIV snap test (x1)

This is an "internal exam" that not only screens for a variety of conditions, but provides an important baseline of your pet's health for future reference. This is an essential step done prior to having your kitten placed under anesthesia for surgery.

#### Additional Services

- Nail Trims (x8)
- Microchip: A small microchip (about the size of a grain of rice) is inserted under the skin. This is a universal form of identification if your pet is ever lost or stolen.
- Tattoo: A visual personal identification for your pet.
- **10% OFF** all additional services\*
- FREE Pet Insurance Trial & Kitten Pack

\*Cannot be combined with any other offers or discounts.

\*\*A minimum of 3 monthly payments must be made before Spay/Neuter services are provided.

Monthly cost shown is before applicable tax.



**COST:** Contact us for current pricing

# STAY WELL CANINE ADULT PLAN

## YEARS 1-6 (DOG)

PREVENTIVE EXTENDED

### Physical Examination (x1)



A comprehensive examination of all body systems to assess overall health.

The physical exam includes:

- Vital sign assessment
- Ear exam
- Eye exam
- Dental exam
- Cardiovascular evaluation
- Pulmonary/lung evaluation
- Abdominal palpation
- Urogenital evaluation
- Musculoskeletal evaluation
- Neurologic evaluation
- Coat/skin evaluation
- Weight/nutrition counseling

### Vaccinations



Protect your pet against a wide variety of diseases with routinely recommended vaccines.

These include:

- Distemper/Parvo/Adenovirus/Hepatitis,
- Bordetella (kennel cough)
- Rabies

### Parasite Prevention (12 month coverage)



- Protect against roundworm, hookworm and heartworm (Heartgard)

**Optional:** Add your pet's yearly tick prevention to your Stay Well Plan! Ask us for details.



PREVENTIVE EXTENDED

### Free Office Visits (x2)



Concerned about something? Unexpected illness or accident? Take comfort in knowing you can bring your pet in for two extra non-related office visits on top of the annual comprehensive exam.

### Diagnostic Laboratory Testing (x1)

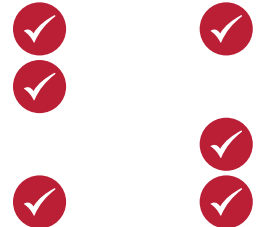
These blood and urine tests allow screening for early disease detection and provide baseline references for your pet. These tests can often help us catch a health concern before it becomes more serious and more difficult to treat.

- CBC/Chem/Electrolytes (incl. blood collection)
- Complete Urinalysis (incl. urine collection)
- Heartworm/Tick-borne disease snap test



### Additional Services

- Nail Trims (x8)
- **10% OFF** all additional services\*
- **15% OFF** all additional services\*
- **15% OFF** dental procedures (cleaning/ extractions)\*



\*Cannot be combined with any other offers or discounts.

Monthly cost shown is before applicable tax.

**COST:** Contact us for current pricing

# STAY WELL FELINE ADULT PLAN

## YEARS 1-10 (CAT)

PREVENTIVE EXTENDED

### Physical Examination (x1)



A comprehensive examination of all body systems to assess overall health.

The physical exam includes:

- Vital sign assessment
- Ear exam
- Eye exam
- Dental exam
- Cardiovascular evaluation
- Pulmonary/lung evaluation
- Abdominal palpation
- Urogenital evaluation
- Musculoskeletal evaluation
- Neurologic evaluation
- Coat/skin evaluation
- Weight/nutrition counseling

### Vaccinations



Protect your pet against a wide variety of diseases with routinely recommended vaccines.

These include:

- Feline Distemper/Rhinotracheitis/Calicivirus,
- Feline Leukemia
- Rabies

### Parasite Prevention



- Seasonal protection against roundworm, hookworm and heartworm (Profender)



PREVENTIVE EXTENDED

### Free Office Visits (x2)



Concerned about something? Unexpected illness or accident? Take comfort in knowing you can bring your pet in for two extra non-related office visits on top of the annual comprehensive exam.

### Diagnostic Laboratory Testing (x1)

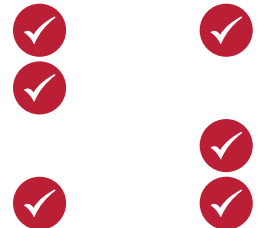
These blood and urine tests allow screening for early disease detection and provide baseline references for your pet. These tests can often help us catch a health concern before it becomes more serious and more difficult to treat.

- CBC/Chem/Electrolytes (incl. blood collection)
- Complete Urinalysis (incl. urine collection)
- Fel/FIV snap test



### Additional Services

- Nail Trims (x8)
- **10% OFF** all additional services\*
- **15% OFF** all additional services\*
- **15% OFF** dental procedures (cleaning/ extractions)\*



\*Cannot be combined with any other offers or discounts.

Monthly cost shown is before applicable tax.

**COST:** Contact us for current pricing



# STAY WELL CANINE SENIOR PLAN

## YEARS 7+ (DOG)

### PREVENTIVE

#### Physical Examination (x2)



A comprehensive examination of all body systems to assess overall health. The physical exam includes:

- Vital sign assessment
- Ear exam
- Eye exam
- Dental exam
- Cardiovascular evaluation
- Pulmonary/lung evaluation
- Abdominal palpation
- Urogenital evaluation
- Musculoskeletal evaluation
- Neurologic evaluation
- Coat/skin evaluation
- Weight/nutrition counseling

#### Vaccinations



Protect your pet against a wide variety of diseases with routinely recommended vaccines. These include:

- Distemper/Parvo/Adenovirus/Hepatitis,
- Bordetella (kennel cough)
- Rabies

#### Parasite Prevention (12 month coverage)



- Protect against roundworm, hookworm and heartworm (Heartgard)

**Optional:** Add your pet's yearly tick prevention to your Stay Well Plan! Ask us for details.

### PREVENTIVE

#### Free Office Visits (x2)



Concerned about something? Unexpected illness or accident? Take comfort in knowing you can bring your pet in for two extra non-related office visits on top of the annual comprehensive exam.

#### Diagnostic Laboratory Testing (x1)



These blood and urine tests allow screening for early disease detection and provide baseline references for your pet. These tests can often help us catch a health concern before it becomes more serious and more difficult to treat.

- CBC/Chem/Electrolytes (incl. blood collection)
- Thyroid function test (screening only)
- Complete Urinalysis (incl. urine collection)
- Tonometry (Glaucoma screening)
- SDMA (early kidney disease detection)
- Heartworm/Tick-borne disease snap test)

#### Additional Services



- Nail Trims (x8)
- **10% OFF** all additional services\*
- **15% OFF** dental procedures (cleaning/extractions)\*

\*Cannot be combined with any other offers or discounts.

Monthly cost shown is before applicable tax.



**COST:** Contact us for current pricing

# STAY WELL FELINE SENIOR PLAN

## YEARS 10+ (CAT)

### PREVENTIVE

#### Physical Examination (x2)



A comprehensive examination of all body systems to assess overall health. The physical exam includes:

- Vital sign assessment
- Ear exam
- Eye exam
- Dental exam
- Cardiovascular evaluation
- Pulmonary/lung evaluation
- Abdominal palpation
- Urogenital evaluation
- Musculoskeletal evaluation
- Neurologic evaluation
- Coat/skin evaluation
- Weight/nutrition counseling

#### Vaccinations



Protect your pet against a wide variety of diseases with routinely recommended vaccines. These may include:

- Feline Distemper/Rhinotracheitis/Calicivirus,
- Feline Leukemia
- Rabies

#### Parasite Prevention



- Seasonal protection against roundworm, hookworm and heartworm (Profender)

### PREVENTIVE

#### Free Office Visits (x2)



Concerned about something? Unexpected illness or accident? Take comfort in knowing you can bring your pet in for two extra non-related office visits on top of the annual comprehensive exam.

#### Diagnostic Laboratory Testing (x1)



These blood and urine tests allow screening for early disease detection and provide baseline references for your pet. These tests can often help us catch a health concern before it becomes more serious and more difficult to treat.

- CBC/Chem/Electrolytes (incl. blood collection)
- Thyroid function test (screening only)
- Complete Urinalysis (incl. urine collection)
- SDMA (early kidney disease detection)
- Blood pressure measurement

#### Additional Services



- Nail Trims (x6)
- **10% OFF** all additional services\*
- **15% OFF** dental procedures (cleaning/extractions)\*

\*Cannot be combined with any other offers or discounts.

Monthly cost shown is before applicable tax.

**COST:** Contact us for current pricing





# COME • HEAL • STAY WELL

“Our mission is to promote wellness  
and offer health care for pets  
by providing exceptional customer service  
and education to the people who love them.”

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Dog & Cat Hospital Ltd. reserves the right to discontinue or modify the STAY WELL PLANS  
at any time without notice, however, all contracts in place will be fulfilled as per the agreement.  
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