

OUR TRIAGE PROTOCOL

EMERGENCY VETERINARY CARE IS PRIORITIZED BASED ON THE SEVERITY OF THE PET'S CONDITION.

Based on priority level, the patient will be seen as soon as possible. There may be delays for priority yellow and green patients.

PRIORITY RED

LIFE SAVING MEASURES TO BE APPLIED IMMEDIATELY

- Actively seizing
- Bloat (GDV)
- Choking or difficulty breathing
- Collapse
- Excessive bleeding
- Heat stroke
- Hypothermia

- Major trauma (vehicular, animal attack)
- Penetrating bite wounds around neck or chest
- Poisoning or allergic reaction
- Unable to urinate
- Paralysis
- Open fractures

PRIORITY YELLOW

WAIT TIMES MAY APPLY

- Birthing difficulties
- Blood in urine or in diarrhea
- Closed fractures

- Frequent or protracted vomiting/diarrhea
- Severe weakness (paresis)
- Strained urination or defecation

PRIORITY GREEN

NOT LIFE THREATENING (WAIT TIMES MAY BE PROLONGED)

- Abscess or skin condition
- Limping
- Minor wounds or lacerations
- Sneezing or nasal discharge

- Sore ears or eyes
- Stable chronic disease or persistent illness
- Not eating/drinking

PLEASE ADVISE OUR FRONT DESK TEAM IF YOUR PET'S CONDITION CHANGES.

We know you are worried about your pet. We understand because we are pet parents too. Thank you for your understanding and patience.

4 Paws 24 Hour Veterinary Hospital
902.225.7543 • 4pawsveterinaryhospital.com



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24 HOUR
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