

## HEALTHY START PUPPY PROGRAMS

Our Healthy Start Puppy Programs include the routine healthcare your new family member needs during their first year to ensure their successful development into adulthood.

Your puppy's first year is so crucial that we created a program of consultations, required and recommended vaccines, and other essential services, at up to 30% off our regular fees.



Congratulations  
on the newest  
addition to  
your family!

PROGRAM COMPARISON	Essential	Plus – Male	Plus – Female
	For puppies already spayed or neutered	For puppies that need to be spayed or neutered	
Up to 3 comprehensive consultations: <ul style="list-style-type: none"> <li>• Eye and ear exam</li> <li>• Oral health exam</li> <li>• Orthopedic exam</li> <li>• Heart and lung assessment</li> <li>• Abdominal palpation</li> <li>• Behaviour assessment</li> <li>• Body condition assessment</li> <li>• Nutrition consultation with diet recommendation</li> </ul>	✓	✓	✓
All essential vaccines	✓	✓	✓
Up to 3 parasite screenings	✓	✓	✓
Up to 3 nail trims	✓	✓	✓
Microchip identification	✓	✓	✓
Complimentary virtual visit	✓	✓	✓
5% off prescription medications	✓	✓	✓
5% off dewormers	✓	✓	✓
Spay or neuter		✓	✓
Coupon for our online food store	\$5	\$5	\$10

For information on pricing or to schedule an appointment, please contact us directly.

### Comprehensive Consultations

Our Puppy Programs include up to 3 wellness consultations performed by our veterinarians. Regular check-ups are critical to your puppy's overall wellness, leading to longer, healthier, and more active lives. During these appointments, our doctors and technicians will answer your questions and provide you with information and tips to make your puppy's first year and beyond as healthy and happy as possible.

### Vaccinations

Puppies need several vaccinations to stay healthy. After their first vaccine, puppies need "booster" vaccinations every 3 weeks until they are 16 weeks old. Our Puppy Programs include these vaccinations:

- Rabies
- Distemper
- Leptospirosis
- Bordetella (Kennel Cough)
- Parvovirus
- Adenovirus
- Parinfluenza

### Parasite Screening

We include up to 3 fecal exams that help us detect parasites and other intestinal organisms that can cause disease. We then recommend a parasiticide (dewormer) for your puppy to take regularly.

### Microchip Implantation Procedure

If your pet is lost, their microchip can be scanned to contact you. The permanent microchip is quickly implanted under the skin during a regular office visit or during the spay or neuter.

### Spay or Neuter (Healthy Start Plus Programs)

Spays (for females) and neuters (for males) prevent animals from reproducing. Our spay and neuter surgeries include the procedure, pre-surgical bloodwork, anesthesia, IV fluids, pain and nausea medication, and protective e-collar.

### Additional Discounts

Receive 5% off parasite medications and prescription drugs. Healthy Start programs also include a \$5 or \$10 off coupon for purchases in our convenient online store – have your pet's food shipped to your home!

### Complimentary Virtual Visit

Meet with a veterinarian via phone or video call from the comfort of your home.

### Payment & Financing Options

We require payment in full of the full cost of the Program upfront. Services are used over the 12 months of the Program, except for spays/neuters which can be used up to 14 months from the date of purchase. We accept Visa, Mastercard, debit, cash, or e-transfer. We have partnered with Paybright, allowing the cost to be spread out into regular payments for easier budgeting.

### Additional Products and Services

Our regular fees are billed for all products and services not included in the Program. Emergencies, treatment for sickness, surgery, additional laboratory testing, and diagnostic imaging are examples of items not included in the Program. Pet insurance can be purchased to help cover the cost of unexpected sickness and emergencies.

### Adult Canine Preventive Healthcare Plans

Once your puppy becomes an adult, we offer annual Adult Care Programs, which include the essential care adults need, along with discounts parasite treatment, and prescriptions.