

Referral Policy

Dear Veterinary Team,

We kindly request that you follow these steps when referring a patient to Riverview Animal Health Centre to ensure we provide the best possible care, quickly and efficiently.

1. **Emergency Referrals** - If your patient requires immediate medical care, please call the hospital to talk directly to our Emergency Doctor team, 506.387.4015.
2. Please complete the "Patient Referral form" and send Medical Records to referrals@riverviewah.ca or via fax 506.387.7656. The online submission form can be found at riverviewanimalhealthcentre.ca.
3. **Non-Emergency Referrals** - Please complete the "Patient Referral Form" and send medical records to referrals@riverviewah.ca. One of our team members will contact the client to schedule an appointment with the appropriate department. Our Doctor Team will contact you directly should they require further information.
4. As a reminder all recheck appointments and medication refills are required to go to their referring Veterinary Hospital, with the exception of Orthopedics which will be followed until case completion. Medical Records will be sent back to your hospital with notes on timelines for rechecks.

Thank you for your referral. We appreciate your continued confidence in the services that we provide.